



Friends of Nature Traubenberg

041 510 0525
nft@wolfden.ch



Cabin WolfDen

Guests manual

04.10.2018 08:57

Ref. 5



Club seat (please do not send correspondence): Chneustr. 17, CH-6410 Goldau

Post Address CH: c / o JacquelineZemp, Oberholzweg 51a CH-4852 Rothrist AG

Mailing address President: Wolf Zemp, Casa Lobo, 50807 Nuevo Arenal, Tilaran, goodness, Costa Rica Mail:
wolf@wolfden.ch



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We welcome you!

We welcome you to our little paradise in the Swiss mountains!

We are Heidi and Wolf, living since 2012 in Costa Rica and therefore provide you with our Swiss home country: "WolfDen" as your holidays encounter.

We wish you a pleasant and safe stay and hope that we can meet your expectations.



This guest manual should help you to find your way here. It should be able to provide answers to all your questions.

If you miss any information here, please send us an email. We are very grateful for suggestions and will be happy to complete the book.

Also, we appreciate if you inform us on bad translations!

Again Welcome

Wolf & Heidi



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➤ Adresses and Persons in Charge

▪ Your Hosts / The Owners

Wolf Zemp & Heidy Märchy

Casa Lobo, Mata de Cana, Nuevo Arenal, Costa Rica

Tel from Switzerland : 041 510 0525 (bitte erst ab 15 :00 Uhr wegen
Zeitverschiebung)

Homepage: <http://www.arenal.cr/>

Mail: wolf@wolfden.ch

WhatsUp : +49 176 8633 1614 oder +41 76 756 8896

▪ Hüttenwart / CoHost

Petra Bircher

Föhneneichstr. 13c

6440 Brunnen

Tel : +41 (0)79 544 7717

Mail : petra@wolfden.ch

▪ For Emergencies only

Erika Folwer

Studenmatt 6

6438 Ibach

TEL: 079 907 64 14

Mail: erika@wolfden.ch

Important emergency contacts

<http://www.arth-online.ch/tourismus/wichtige-adressen-und-telefonnummern/>

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❖ story



That's what the cabin looked like when I saw it for the first time and found it collapsing;

But I knew immediately that this is a place of power and I fell in love with it immediately.

After I had the chance to find the owner and to convince him to sell, the adventure "WolfDen" could begin.



It soon became clear that there was nothing to save here and a total demolition and a rebuilding was necessary!



Since we had to pay everything ourselves, did not want to make debts and yet something useful should emerge, the whole construction lasted completely 10 years!



But finally...

We did it!!!



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Important Information you'll need

➤ How to find us

Arth-Goldau, the Schwyzer village between Lake Zug and Lake Lauerz, is the starting point for the ride on the Rigi or for a Lake Zug-based cruise. On the debris cone of the huge rockfall today is the well-known zoo Goldau. Last but not least Arth-Goldau is an important railway junction on the Gotthard line.

At the station, the railway line separates the Gotthard into the two branches towards Zurich and towards Lucerne / Basel. Arth-Goldau is also on the route of the Voralpenexpress from Lucerne to Romanshorn. Above all, the railway junction but valley station of the rack railway to the "Queen of the mountains", the Rigi, at the northeastern foot Arth-Goldau and also our Hüttli is located.



[Link to Google:](#)

[Streetview](#)

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- **By car**

From the A2 Highway, you take the exit "Goldau". Then turn south towards Lauerz/Schwyz, follow the road about 200 Meters until "Bernerhöhe" This is also the highest point on that road. On the right side you will see a big stonewall with industry-buildings above. Before or right after the wall you turn right following the narrow road ("Chneustrasse") about 3 Km..

- **By public transportation**

The main station Arth-Goldau is about 3 Km down the road. It takes about 30-40 minutes to walk. However, there are Taxis for about CHF 20.- available.

The nearest Bus-stop is halfway, but the service is only about 4 times a day.

The famous Rigi-Train can be reached by hiking in about 15 min..



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➤ **What you can expect**

▪ **Cleanliness**

We strive to be able to offer our guests an accommodation, which reaches in terms of cleanliness hotel standards. After each use, the Cabin is completely cleaned and before each check-in the beds are changed and the laundry and other things are provided for our guests. Since the Cabin is in the forest, of course, not every spider web outside the house can be kept away, but inside should be all state of the art.

If you notice that something does not meet your expectations, we ask you to inform us immediately by mail; something can always be overlooked, but it must not be repeated in our view!

▪ **Linen**

The linen is freshly washed shortly before your arrival and the beds changed. If you are in need of more terryclothes or a new bedding for longer stays, please let us know .

▪ **Gästesupplies**

Soap, toilet paper, washing-up liquid and cleaning utensils are always put together again and ready. Should something be missing or you have a suggestion, please let us know



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▪ Food

For hygienic reasons and not to attract vermin, we store absolutely no food in the hut when no one is there. So, bring your own food or buy it locally at your arrival.

You will find everything in the many shops in the village. The COOP petrol station and the shop at the railway station also have extended opening hours so that you can get the most important things even if you arrive late.

The fridge is empty and switched on, so you can store your food immediately appropriate.



There is a capsule coffee machine available. The matching capsules are available in COOP or Fust. Please collect empty capsules separately and do not dispose of in the normal waste. We lead them back to recycling to protect the environment!



Please do not leave any open food lying around in the hut, you would attract vermin.



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➤ **Check-In**

▪ **Times**

Check-in is possible anytime after 16:00. After consultation with our cleaning this can be on request also a little earlier, if circumstances permit. However, there is no claim to that.

Keybox

You have received the code for the key box one hours before checkin by mail directly from the booking platform. This code is valid until the agreed check-out. Please do not leave the key box open and deposit the keys in it when leaving the hut. Then you can not lose these. A loss costs CHF 300.- because it is a locking system, which would have to be replaced .

Security Camera

Events on the doorstep are monitored by a camera. In order not to hurt your privacy, you can unplug this camera at the socket next to the front door. Remember to put them back when leaving.

Registration

If you have arrived and we or our CoHosts could not personally meet you, we kindly ask you to confirm your arrival by e-mail.



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➤ What you're paying for

▪ In the House

◆ Available to our guests

Basically, the whole Cabin is available to you exclusively. Some cabinets contain consumables or cleaning materials and a room in the basement is private.

The garage next to the cabin is not included in the rental.

◆ Bedroom / Shower

The bedroom has a safe for your valuables and plenty of storage space for your personal effects.

A small wet room with shower and Sink is also located in the attic.

The large triangular windows can be darkened with a curtain.

Please note the instructions under "water" when showering

◆ Kitchen and Living room

On the ground floor is the kitchen and the living room.

Leftovers attract mice and other vermin. Please provide all food properly and do not store any edible waste in the kitchen.

Please do not sleep on the sofa.

Also observe the instructions "Water".



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◆ Toilet

The toilet is located in the basement and is accessible only through the outside stairs. Think of it before going to bed ;-)

The toilet is lower than the waste water tank. Therefore, after flushing you will hear the pumping off of the water. If the water should not be pumped off, please do not rinse. An overflow of the toilet in the basement causes high costs for which you have to pay if used improperly. Also be careful with toilet paper, otherwise the chopper pump could clog.

◆ Sundeck

In order not to disturb the view, we have renounced a railing on the natural stone increase. The use of the terrace is at your own risk. So be careful; as a matter of course in the mountains.

● Private room

The locked room in the basement is private and contains our personal belongings.

● Storage cabinettes

All gray storage cabinets in the basement contain private material and are locked. Please do not open it or take any material out of them.

It is all counted and registered to and for our staff



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▪ Surroundings

• Property

Our property covers only 150 square meters, which means not much more than the Cabin is large. The rest belongs to the Almgensenschaft. We maintain a good neighborly relationship and take into consideration grass, forest and cattle. We also expect this from our guests.

• Firepit

The barbecue area may be used. Dry wood has enough in the surrounding forest. Please do not burn the firewood or garbage in the barbecue area. If you need barbecue wood, you can buy wood and charcoal in the village at the Coop petrol station. Please do not use the wood assigned to the woodstove instead!

Be sure to observe temporary bans on open fire due to drought. Completely extinguish the embers after using the fireplace

• Barbecue

It has a small charcoal grill. Charcoal and lighters can be bought in the village.

• Driveway and parking lot

The access road is provided with a driving ban. You as our guest are allowed to drive to Hüttli. Note, however, that you are driving through a pasture. Please stay on the way and close any barriers after the passage.

Park your car so that forest enterprises, farmers, rescue workers can not pass. To park or never use in the pasture!



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➤ Check out

▪ times

The check-out must take place before 10:00. After consultation with our cleaning this can also be a little later on request if circumstances permit. A claim to it is not given.

▪ cleaning

After each booking the cabin will be professionally cleaned. Nevertheless, you are grateful the staff if you do not leave a "mess". The dishes will be complete Washed and re-supplied. However Burnt food scraps or burnt dirt in the oven does not belong to a normal use, and the overhead is charged separately. Also, we charge broken items.

▪ damage

It may go something to pieces Anyway, that's not so bad. But we find it very rude, when damages were hidden or concealed. We will then charge all expenses with your deposit.

If there happens as a mishap to you, please report it immediately by e-mail (ev. With photo). We are sure to find a fair solution for both sides.

▪ waste

We try to reduce waste and do recycle as much as possible. We will dispose a normal amount of waste for you at our expense. There is a fee bag available for this purpose.

If you have more residual waste, please use a gray rubbish bag (to be found in the cupboard under the fridge) and place the fee of CHF 5.- per bag at check-out in the cashier next to the rubbish bags.

Please deposit all waste at the recycling center in front of the basement entrance at check-out. Under no circumstances should you leave waste or food leftovers in the kitchen or anywhere else in the Hüttli, you would bring us a mouse plague! If you have open food leftovers, you can leave them behind in the closed refrigerator.



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- **Key tax, deregistration**

Have you gone through everything described above and are ready to travel, be sure to turn off all lights, unplug all the heaters and lock the basement door as well as the front door.

Depositing the key again in the key box and check to see if it is closed. You will be liable for lost keys with your deposit.

We are grateful if you send us a short message that you have left so that we can arrange the cleaning.

- **Reviews, suggestions and criticism**

If you have any suggestions or criticisms, we are glad to hear this by email.

Also, remember to submit a review on the booking portal in a timely manner. Of course we hope that this will be positive. We would like to mention that, for example, AirBnB can already send warnings for 4-star ratings. We are not quite sure why then the scale goes from 1-5, if only the 5 counts!



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➤ **House Installations**

▪ **Power Electricity**

The fuse box is located next to the cellar door and is locked. If you need the key, please call.

• **Lights, Appliances**

Please do not let the lights burn unnecessarily or plug in other electrical appliances.

Never switch on electric radiators unattended or use it near burnable surfaces like clothes or furnitures!

Please light in the basement necessarily every time make out; Connected to the light is a shut-off valve for preventing water leaks at the toilet flush. If this fails, it may be that you have no water the next day!

• **USB Charger**

There is a multiple USB charging station on the wall at the breakfast-bar.

• **Refrigerator**

Please make shure, the door is properly closed at any time

• **Deep freezer in the basement**

We ask you to only use the freezer in the basement if your stay lasts longer than 1 week. The extra effort for the cleaning is not worthwhile otherwise.

▪ **Internet Phone service**

A telephone is available for local calls and for communication with us. Outgoing calls (except for our number) are not free and will be charged.

The WLAN works normally, but there is no guarantee! WLAN-ID and password were received by mail.



- **Water supply (very important)**

- **Dwell water**

We have our own source and are not connected to the town water system. This could be a problem for some guests who previously only know the city. While you can "safely leave the tap open in the normal affluent society, this takes a lot of revenge here. If the tank is empty, only patience will help, until the spring recovers. In drought, this can take weeks, not even a rain dance probably will help. The water level indicator in the kitchen and in the basement shows you if you still have enough reserve. It warns you if you use the last 1000 liters. If these are wasted, it is over and you have to supply yourself with creek water and drinking water from the bottle. Forget one night to close the tap will be enough to use the 3000 liters of spring water at once!

- **Warm water**

The same applies to the hot water. It is produced by an electric water heater. But we do - despite high voltage power line nearby - have no industrial power connection, its performance is limited.

So that it can not overheat, the electric heater switches off after a certain time to recover. This is what you will notice when you waste your time in the shower: if you keep the water running, it will be cold after a while. After a pause, the water heater automatically switches on again. Turn off the water when you do not need it (for example, when soaping in yourself), will help you not to notice any of this as you will allow your machine to pause.

If you have no hot water, see [Overload in Appendix 1](#)

- **Dirt water**

We are also not connected to the public sewer. Every liter of wastewater must be transported by tank truck! You will understand that this is a huge expense.



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When the waste water tank is full, fresh water can no longer be drawn until it is emptied. Use whenever possible. The water from the current well in front of the Cabin and discard soapless greywater there as well.

- **Washer / Dryer**

For all the above reasons, we have no clothes washing facilities at all on site.

- **Telefon / Internet**

- **Telefon**

+41 041 510 0529

- **Internet**

Das WLAN-Password is: Traubenberg

- **Heating System**

- **Electric heaters**

The existing small electric heaters are intended only as a frost guard. They must never be switched on unattended or use it near burnable surfaces like clothes or furnitures.

In any case, please carefully read and study the operating instructions and the safety instructions before commissioning. All rules relevant to safety, from installation to connection, to cleaning and maintenance, should be described in detail and comprehensibly.

Anyone who is aware of the high temperatures of the heating elements (over 400 ° C) of an electric heater is not surprised by fires that can be caused by defective or incorrectly operated devices.

In addition to the danger of starting a fire, there is the possibility of electric shock in electric heaters.

- Maintain the greatest possible safety distance between the heater and combustible materials. Flammable materials include paper, woven fabrics, plastics or wood or liquids such as oil or gasoline.
- Never use spray cans near electric heaters!

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- A minimum distance to upholstered furniture, curtains and roller blinds made of paper raffia or plastic must be observed.
- Under no circumstances should heaters be covered (eg putting away a newspaper, a piece of laundry or similar). Laundry for drying has nothing to look for on an electric heater.

- **Wood-Stove**

In the summertime, the stove is out of service and must not be fired! Never burn paper, cardboard, plastic or other waste!

The penalties are enormous in Switzerland and will be deducted from your deposit.



- ◆ **Preparing**

Nothing should be put on the stove during the heating season. Even clothes on the backs near the stove can catch fire and set the whole house on fire! A fire extinguisher is located under the stairs.

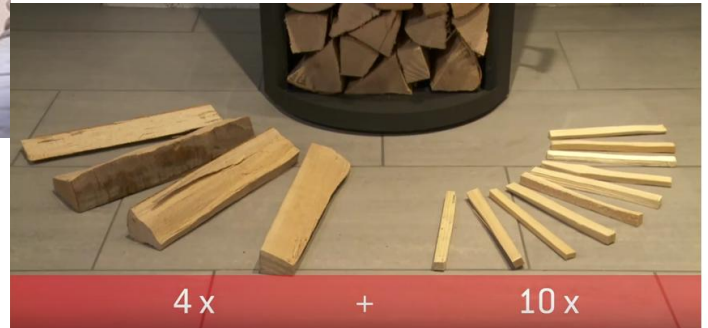




◆ How to start a fire the right way



First: Clean the Oven from ashes, dispose the ashes in the woods not in the garbage!



Fire up from Top!



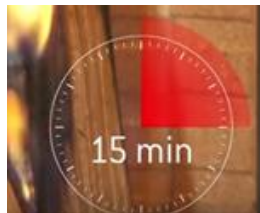
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The positions of the flaps and valves should be as follows:

- Chimmney: open
- Glass ventilation: open
- Air supply: open



After the wood burns well:

Close the Chimmney valve
- throttle air supply (at will)

Close all oven doors (lower one with ash drawer too)!



Bigger flames do not mean more heat!

Overfiring the stove can cause large and costly damage, which must be covered by your deposit!



Never refill more than 2 logs!

◆ Wood and other Burning materials

In wintertime and during the transitional period, a box of firewood is provided every 2 days.

We do not limit the wood from stinginess, but to prevent overfiring of the furnace, which can lead to great damage.

2 logs are sufficient to generate a cozy warmth even in the cold seasons. More wood in the oven does not mean that it is more pleasant, but that you heat the fireplace which can even be dangerous and lead to a house fire.



Such a basket should be enough for a cozy evening by the fireplace, if you need more wood, you have set the oven wrong, or there is a risk to overheat this.

At night please do not let the stove burned unattended!



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- What you can do here
 - To enjoy the silence



This is probably the main reason why guests come here.

Relax and listen to nature. The noise of the streams and the magnificent view you help is certainly there.

In winter you can enjoy the crackling of the fire in the stove.

- Hiking / biking



The trail, which passes the Hüttli, is the famous "Gätterlipass".





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➤ A cozy and enjoying dinner

If you like to enjoy a typical swiss specialty with cheese, we recommend a fondue or a raclette. Year round you can eat this, although there are oppinions, they belong to the wintertime.

There is a specialized store in town which carries more than 300 different cheeses, certainly THE source for your plans !



FONDUE

The word "fondue" comes from the French ("fondre" = melt, "fondu" = melted). Mostly man fondue is in company, probably because food from the same pot cooperates. The Caquelon (kakə'lõ:, franz.), Often also casually Gagglon or Gagglo written, is a pot for the preparation of cheese fondue. It is located in the kitchen in the cupboard above the stove. It is heated electricly.



According to writings from monasteries of Obwalden and Nidwalden, we can assume

that in 1291 William Tell already enjoyed "Bratchäs", as Raclette was then called. The raclette cheese was melted in an open fire and the softened mass was gradually stripped off onto a plate.





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- **trips**

We do not here sure to copy web pages, here are some links:

Arth-Goldau tourism

Homepage: www.arth-goldau-tourismus.ch

Information about Animal Park Goldau:

www.tierpark.ch

Information Rigi:

www.rigi.ch

Information on Lake Zug Navigation:

www.zugersee-schiffahrt.ch

Top 10 leisure trips TripAdvisor

https://www.tripadvisor.ch/AttractionsNear-g1079214-d4384448-Arth_Goldau_Station-Goldau.html



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➤ **Friends of nature Trubenberg**

Friends of Nature Association Trubenberg was founded to buy the Cabin to rebuild and operate. He is the recipient and supporters of Hüttlis. The founding members were especially Wolf Zemp & Heidi Märchy with their families.

▪ **passive membership**

Each guest receives a one-year passive membership in the club for free. This is without any obligation on the part of the guest. Each passive member will receive a discount on future bookings.

▪ **Discounts**

- These discounts can be requested before booking by sending a booking request. We will then make you a host offer containing the discount

▪ **Recomondations**

If you recommend our Cabin to your friends or acquaintances, we will also grant you a discount on your next booking as a thank-you.



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➤ **Adresses and persons in charge**

▪ **Your Hosts, the owners**

Wolf Zemp & Heidy Märchy

Casa Lobo, Mata de Cana, Nuevo Arenal, Costa Rica

Tel local: 041 510 0525 (please wait until 15 :00 time change)

Homepage: <http://www.arenal.ch>

Mail: wolf@wolfden.ch

WhatsUp : +49 176 8633 1614 oder +41 76 756 8896

▪ **Hüttenwart / CoHost**

- ❖ Wolf: +49 176 8633 1614
- ❖ Heidy: +41 (0)76 756 8896
- ❖ Petra (CoHost): +41 (0)79 544 7717

▪ **For Emergencies**

<http://www.arth-online.ch/tourismus/wichtige-adressen-und-telefonnummern/>



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➤ **Disclaimer**

The Cabin has its own spring water, its enjoyment has never led to problems. Nevertheless, we must make you aware that drinking this water is at your own risk. There are also bottled water bottles available.

The Cabin is located in the Swiss mountains and lies on 3 streams. As everywhere in the mountains, a risk of forces of nature can never be completely ruled out. Also, the forecourt is elevated and has no railing. The staircase can be iced in winter, etc. You live here in nature! Any liability for injury or damage must be rejected. Book on your own responsibility and at your own risk! With your booking you agree to this disclaimer explicitly.



Apendix 1

Overload fuse water heater



be available.

Then the fuse on the water heater must be pressed again.

The water heater is located behind a cover to the right of the toilet.

If you have opened the hot water valve too long, it can cause an overload!

In the event of an overload, the automatic fuse on the instantaneous water heater may be triggered and no hot water may



ATTENTION! Please do not touch any other parts!

